

## HOME IMPROVEMENT AGREEMENT – ONLINE SALES

### Home Depot License Number(s):

- Visit [www.homedepot.com/c/SV\\_HS\\_Contractor\\_License\\_Numbers](http://www.homedepot.com/c/SV_HS_Contractor_License_Numbers) for latest license info. License numbers held by or on behalf of HOME DEPOT, U.S.A., INC.:  
CA: 602331

Home Depot U.S.A., Inc. (“**Home Depot**”) or Service Provider named below will furnish, install and/ or service the equipment listed below at the price, terms and conditions as outlined on this form.

**NOTICE OF RIGHT TO CANCEL:** YOU MAY CANCEL THIS AGREEMENT WITHOUT PENALTY OR OBLIGATION BY DELIVERING WRITTEN NOTICE TO HOME DEPOT AT HOME DEPOT USA INC., 2455 PACES FERRY ROAD, BLDG. B-3, ATLANTA, GEORGIA 30339 BY MIDNIGHT ON THE THIRD BUSINESS DAY AFTER SIGNING, UNLESS THE STATE SUPPLEMENT PROVIDES A DIFFERENT CANCELLATION PERIOD. THE STATE SUPPLEMENT CONTAINS A FORM TO USE IF ONE IS SPECIFICALLY PRESCRIBED BY LAW IN YOUR STATE. YOUR PAYMENT(S) WILL BE RETURNED WITHIN TEN (10) BUSINESS DAYS AFTER HOME DEPOT'S RECEIPT OF YOUR NOTICE. YOU MUST MAKE AVAILABLE FOR PICKUP BY HOME DEPOT OR SERVICE PROVIDER, AT YOUR SERVICE ADDRESS, AND IN SUBSTANTIALLY THE SAME CONDITION AS WHEN DELIVERED, ANY MERCHANDISE OR MATERIALS DELIVERED TO YOU OR YOU MAY CONTACT HOME DEPOT FOR INSTRUCTIONS REGARDING RETURN SHIPMENT AT HOME DEPOT'S EXPENSE.

THE LAW REQUIRES THAT THE HOME DEPOT GIVE YOU A NOTICE EXPLAINING YOUR RIGHT TO CANCEL YOUR PURCHASE OF THE INSTALLATION SERVICE.

**Finance Charges:** Any interest payments or other finance charges will be determined by Customer's separate cardholder or loan agreement, to which The Home Depot is NOT a party, and will be in addition to Customer's payment under this Agreement. Customer is subject to the terms and conditions of the cardholder or loan agreement, as applicable. No funds should be made payable to Service Provider; however, Service Provider may collect Customer's payment made payable to The Home Depot.

**Acceptance and Authorization:** You authorize Home Depot to **(a)** arrange for Service Provider to perform Installation or **(b)** order and arrange for the delivery of special order merchandise, including special order merchandise that may be custom made, as specified in this Agreement. Your purchase of the installation service acknowledged that You read, understood, and accepted this Agreement in its entirety, including the General Terms and Conditions and State Supplement, if any. You further acknowledge receiving a complete copy of this Agreement. Keep it to protect Your legal rights.

## The Home Depot General Terms & Conditions

1. **DEFINITIONS:** "Agreement" means the Home Improvement Agreement between You and Home Depot, plus **(a)** any Change Orders; **(b)** the State Supplement, if any; **(c)** these General Terms and Conditions ("General Conditions") and any documents referenced in or attached to any of the foregoing. "Defect" means any Services that are found not to be as warranted. "Home" means the real property, fixtures and any physical improvements where the Services are performed. "Services" means **(I)** the delivery and furnishing of goods, equipment, materials, and hardware; and **(II)** any related labor and services, including without limitation, construction, consultation, fabrication, erection, installation, inspection, maintenance, repair, and testing. "Service Provider" means an independent contractor, authorized by Home Depot, and its employees, agents, and subcontractors. "Work Area" means any property, buildings, or structures necessary for the staging, temporary storing and performance of the Services. "You"/"Your" means the customer identified in the Agreement.

2. **HOME DEPOT'S RESPONSIBILITIES:** Home Depot or Service Provider will complete the Services in a workmanlike manner and in accordance with applicable law without causing damage to Your Home, *provided, however*, that Home Depot or Service Provider will not start or continue with any Services upon discovery of any condition at Your Home that Home Depot or Service Provider deems in its sole discretion to be hazardous or unsafe. Unless specifically contracted to do so, neither Home Depot nor Service Provider is obligated to repair such pre-existing hazardous or unsafe conditions.

3. **ASSIGNMENT/SUBCONTRACTING:** Home Depot and Service Provider may assign this Agreement, or any right herein, or any monies due or to become due hereunder, and may delegate or subcontract any obligations or Services hereunder without Your consent. This Agreement shall not be assigned by You without first receiving Home Depot's written consent, which may be denied in Home Depot's sole discretion.

4. **YOUR RESPONSIBILITIES:** **(a) Payment:** You agree to pay Home Depot in full for the Services pursuant to the terms of this Agreement. **(b) Safe Access:** You agree to provide Home Depot and Service Provider Safe Access to Your Home. "Safe Access" means safe and complete access to the Work Area, including, without limitation: **(1)** obtaining in advance of the Services consent, permission, or relief from any covenants, easements, restrictions, or other legal encumbrances affecting the Work Area; **(2)** providing the location of utilities, whether underground, concealed, overhead or visible, to Home Depot or Service Provider; **(3)** removing from the Work Area physical impediments, hazards, and building code or zoning violations that affect directly or indirectly the Work Area; **(4)** removing unsafe working conditions and hazardous materials, including environmental hazards, from the Work Area; **(5)** providing sanitary facilities to Home Depot or Service Provider convenient to the Work Area (or, alternatively, paying for the rental costs of such facilities); **(6)** providing all utilities, including without limitation, power, water, ventilation and climate control, in and for the Work Area; **(7)** removing from and protecting against minors, pets, guests and visitors in the Work Area; **(8)** keeping permits, if required, visible at all times; **(9)** disengaging, suspending or terminating any security systems protecting the Work Area; **(10)** providing adequate temporary storage space as needed for Home Depot's or Service Provider's performance of the Services; and **(11)** not interfering, impeding, impacting or otherwise disrupting the Work Area at any time during Home Depot's or Service Provider's performance of the Services. **(c) No Performance:** Services are to be performed by Home Depot or Service Provider. If You attempt to perform or assist with the Services in any way, You assume all risk for property damage and for injury to Yourself and others.

5. **MODIFICATIONS AND CHANGE ORDERS:** Without invalidating this Agreement, You may authorize Home Depot or Service Provider to perform Services beyond the scope of the Agreement ("Change Order"). A Change Order shall be issued by Home Depot or Service Provider on behalf of Home Depot, which You may accept by signing. Upon Your signing of the Change Order, it shall become part of this Agreement, subject to all of the terms of the Agreement. Change Work may also result from Home Depot or Service Provider encountering conditions at the Work Area that impact, impede or otherwise interfere with the performance of the Services, requiring an increase in cost, time, or both. Following the discovery of any conditions that impact, impede or otherwise cause the Work Area not to have Safe Access, Home Depot may immediately ask for a Change Order or discontinue the Services without further obligation to You. If You decline a Change Order request, You or Home Depot may terminate this Agreement.

6. **TITLE AND RISK OF LOSS:** The title to and risk of loss for any materials or goods provided to You that originate from Home Depot shall pass to You when paid in full by (1) You or (2) the Service Provider as part of the Services. Title to any other materials or goods provided by Service Provider shall pass to You upon completion of the Services.

7. **WARRANTY AND LIMITATION ON WARRANTIES:** (a) **Warranty:** Unless otherwise stated in the Agreement, Home Depot warrants for 1 year from the completion date that all Services shall (i) be performed with good workmanship and (ii) conform to the requirements of the Agreement. During the warranty period and within a reasonable time after receiving notice from You of a warranty claim, Home Depot may, at its sole option (i) correct or replace each Defect, or (ii) remove each Defect and refund the full purchase price thereof to You; *provided, however*, that all warranties are voided if (1) anyone other than Home Depot or Service Provider performs work upon or otherwise modifies any materials or Services provided under this Agreement, or (2) You fail to pay Home Depot as provided in this Agreement.

(b) **Limitation on Warranties:** THE WARRANTIES PROVIDED IN THIS AGREEMENT ARE STRICTLY LIMITED TO THE FOREGOING EXPRESS WARRANTIES CONTAINED IN PARAGRAPH 10A, IN THE WARRANTY SECTION OF THE AGREEMENT, IF ANY, OR IN THE STATE SUPPLEMENT, IF ANY. YOU ACKNOWLEDGE AND AGREE THAT NO OTHER WARRANTIES ARE MADE OR GIVEN BY HOME DEPOT OR SERVICE PROVIDER, INCLUDING ANY WARRANTY FOR FITNESS OF PURPOSE, WARRANTY OF MERCHANTABILITY, OR ANY OTHER ORAL, EXPRESS OR IMPLIED WARRANTIES. HOME DEPOT'S EXPRESS WARRANTIES ARE VOIDED FOR ANY DEFECT CAUSED BY ABUSE, MISUSE, NEGLIGENCE, ACTS OF GOD, LACK OF PRESCRIBED OR STANDARD MAINTENANCE, OR IMPROPER CARE/CLEANING. ANY MANUFACTURER'S WARRANTIES PROVIDED FOR GOODS, MATERIALS, OR EQUIPMENT WILL BE PASSED THROUGH BY HOME DEPOT TO YOU, AND YOU AGREE TO LOOK SOLELY TO SUCH MANUFACTURER FOR REMEDY OF ANY DEFECT IN SUCH GOODS, MATERIALS, AND EQUIPMENT. HOME DEPOT MAY ASSIST YOU WITH WARRANTY CLAIMS AGAINST MANUFACTURERS.

8. **TERMINATION:** This Agreement may be terminated by Home Depot for its convenience, and by either party for cause if the other party fails to correct a material breach within ten (10) days after receiving notice from the non-breaching party identifying the breach. In the event Home Depot terminates this Agreement because You fail to provide Safe Access to perform the Services, or if either party terminates the Agreement because You decline a Change Order request resulting from unforeseen or hazardous conditions, then You shall pay Home Depot for Services provided through the date of termination plus any costs or expenses incurred by Home Depot or Service Provider as a result of the termination.

9. **CHOICE OF LAW; SEVERABILITY:** This Agreement shall be governed by and interpreted in accordance with the laws of the State where the Project is physically located. The parties intend for the terms and conditions in the Agreement to be complementary, consistent, and enforceable under applicable laws. In the event any term or condition in the Agreement violates applicable law, such term or condition shall be severed from the Agreement, but only to the extent necessary to avoid such violation, without invalidating any other terms and conditions of the Agreement.

10. **ENTIRE AGREEMENT:** This Agreement is the final, integrated, and exclusive expression of the parties' understanding, which supersedes all prior offers, orders, understandings, representations, proposals, confirmations, and negotiations between the parties, whether oral or written. No course of dealing, usage of trade, course of performance, course of conduct, or any other evidence of additional or different terms shall be admissible to contradict or vary any term in the Agreement.

11. **SECURITY INTERESTS; LIENS:** If You make all payments as required under this Agreement, no security interest will be placed against Your property by Home Depot. If a security interest is placed on Your property, it creates a lien, mortgage, or other claim against Your property to secure payment and may cause a loss of Your property if You fail to pay as requested. After paying on any completed phase of the Services and before making any further payments, You should request from Home Depot or Service Provider a signed, unconditional release from, or waiver of, any right to place any claim against Your property applicable to the work then completed. You may ask an attorney about Your rights to discharge security interests.

12. **RETURNS:** Custom order merchandise (i.e., goods that are custom made, uniquely altered, colormatched, shaped, sized, or otherwise uniquely designed or fitted to the requirements of a particular space) is non-returnable, and its purchase price cannot be refunded unless Home Depot or Service Provider **(1)** incorrectly ordered item, or **(2)** damaged item beyond repair. Special order merchandise may be returned, and a refund for all or part of the purchase price provided, in the discretion of Home Depot. Please contact Your store for additional details concerning returns.

13. **AGREEMENT/SERVICE ORDER COMMUNICATION PREFERENCES:** You can visit [www.homedepot.com](http://www.homedepot.com) > In-Store Special Orders at any time to access Your account for the following: **(1)** Update Your Agreement/Service Order Communication Preferences (email, text, Auto Call); **(2)** Contact Home Depot for order assistance; **(3)** View latest order status; or **(4)** Take action to schedule pickup for Your Service Orders. To **STOP** any of the following communications You may visit [www.homedepot.com](http://www.homedepot.com) > In-Store Special Orders to access Your account to update Your Agreement/Service Order Communication Preferences, contact The Home Depot, and take action on orders. If You signed up to receive updates about Your Agreement/Service Order(s) via **(a) Text Message Communications**, You may receive multiple messages per order (including current and future orders) via automated technology to the mobile phone number You provided. The total number of messages received depends on the number of orders placed and order activity. Standard message and data rates apply. Not all carriers covered. You can text STOP to 97710 to stop (You will be sent a confirmation message). Call 1-877-467-2581 or 1-800-466-3337 for help; **(b) Electronic voice communications (Auto Call)**, You may receive multiple pre-recorded phone calls per order (including current and future orders) via automated technology to the phone number You provided. The total number of calls received depends on the number of orders placed and order activity. You can press 9 during a call to opt out or call 800-HOME-DEPOT for help; or **(c) Email Communications**, You may receive multiple Emails per order (including current and future orders) via automated technology to the Email address You provided. The total number of Emails received depends on the number of orders placed and order activity.

14. **QUESTIONS** For answers to any questions about your order, contact The Home Depot Online Customer Care Department at 1-800-HOME-DEPOT or 1-800-466-3337. The Home Depot stores cannot answer questions concerning online orders.

15. **LEAD PAINT:** Homes built prior to 1978 may require additional testing to determine if lead paint is present, and additional precautions if lead paint is present. You will be informed by Your Service Provider of any additional costs resulting from lead paint requirements prior to performing the Work. For additional information, visit [www.epa.gov/lead/renovation-repair-and-painting-program](http://www.epa.gov/lead/renovation-repair-and-painting-program).

## CALIFORNIA SUPPLEMENT

The terms and conditions of this Supplement apply to all Home Depot Home Improvement Agreements in California and are expressly made a part of all such agreements. In the event of any conflict, inconsistency or discrepancy between the terms of Your Home Improvement Agreement and this California Supplement, the terms of this Supplement shall control.

By placing your order online, you acknowledge, understand and accept the **Notice of Three-Day Right to Cancel** and **Notice of Seven-Day Right to Cancel** contained in the California State Supplement below.

**You are entitled to a completely filled in copy of this agreement, signed by both You and The Home Depot, before any work may be started.**

**Information about the Contractors' State License Board (CSLB):** CSLB is the state consumer protection agency that licenses and regulates construction contractors.

Contact CSLB for information about the licensed contractor You are considering, including information about disclosable complaints, disciplinary actions and civil judgments that are reported to CSLB.

Use only licensed contractors. If You file a complaint against a licensed contractor within the legal deadline (usually four years), CSLB has authority to investigate the complaint. If You use an unlicensed contractor, CSLB may not be able to help You resolve Your complaint. Your only remedy may be in civil court, and You may be liable for damages arising out of any injuries to the unlicensed contractor or the unlicensed contractor's employees. For more information:

**Visit** CSLB's Web site at [www.cslb.ca.gov](http://www.cslb.ca.gov)

**Call** CSLB at 800-321-CSLB (2752)

**Write** CSLB at P.O. Box 26000, Sacramento, CA 95826

### **Three-Day Right to Cancel**

**You, the buyer, have the right to cancel this contract within three business days. You may cancel by e-mailing, mailing, faxing, or delivering a written notice to the contractor at the contractor's place of business by midnight of the third business day after You received a signed and dated copy of the contract that includes this notice. Include Your name, Your address, and the date You received the signed copy of the contract and this notice.**

**If You cancel, the contractor must return to You anything You paid within 10 days of receiving the Notice of Cancellation. For Your part, You must make available to the contractor at Your residence, in substantially as good condition as You received them, goods delivered to You under this contract or sale. Or, You may, if You wish, comply with the contractor's instructions on how to return the goods at the contractor's expense and risk. If You do make the goods available to the contractor and the contractor does not pick them up within 20 days of the date of Your notice of cancellation, You may keep them without any further obligation. If You fail to make the goods available to the contractor, or if You agree to return the goods to the contractor and fail to do so, then You remain liable for performance of all obligations under the contract.**

**CANCELLATION NOTICES SHOULD BE SENT TO:**

\_\_\_\_\_  
(Email Address/ Fax # of seller or seller's authorized representative)

\_\_\_\_\_  
(Print/type name of seller or seller's authorized representative)

\_\_\_\_\_  
(Address)

\_\_\_\_\_  
(City)

\_\_\_\_\_  
(State)

\_\_\_\_\_  
(Zip)

**I acknowledge receipt of this notice from The Home Depot.**

\_\_\_\_\_  
Buyer's Signature

\_\_\_\_\_  
Date

**If this Agreement is for the repair or restoration of residential premises damaged by any sudden or catastrophic event for which a state of emergency has been declared by the President of the United States or the Governor, or for which a local emergency has been declared by the executive officer or governing body of any city, county, or city and county:**

**Seven-Day Right to Cancel**

**You, the buyer, have the right to cancel this contract within seven business days. You may cancel by e-mailing, mailing, faxing, or delivering a written notice to the contractor at the contractor's place of business by midnight of the seventh business day after You received a signed and dated copy of the contract that includes this notice. Include Your name, Your address, and the date You received the signed copy of the contract and this notice.**

**If You cancel, the contractor must return to You anything You paid within 10 days of receiving the Notice of Cancellation. For Your part, You must make available to the contractor at Your residence, in substantially as good condition as You received them, goods delivered to You under this contract or sale. Or, You may, if You wish, comply with the contractor's instructions on how to return the goods at the contractor's expense and risk. If You do make the goods available to the contractor and the contractor does not pick them up within 20 days of the date of Your notice of cancellation, You may keep them without any further obligation. If You fail to make the goods available to the contractor, or if You agree to return the goods to the contractor and fail to do so, then You remain liable for performance of all obligations under the contract. **CANCELLATION NOTICES SHOULD BE SENT TO:****

\_\_\_\_\_  
(Email Address/ Fax # of seller or seller's authorized representative)

\_\_\_\_\_  
(Print/type name of seller or seller's authorized representative)

\_\_\_\_\_  
(Address)

\_\_\_\_\_  
(City)

\_\_\_\_\_  
(State)

\_\_\_\_\_  
(Zip)

**I acknowledge receipt of this notice from The Home Depot.**

\_\_\_\_\_  
Buyer's Signature

\_\_\_\_\_  
Date

**Payment and Performance Bond** : The Home Depot has furnished the Contractors State License Board with evidence of a blanket performance and payment bond in favor of home improvement contract customers, and the transaction reflected in this Agreement is subject to this blanket performance and payment bond. At all times during the performance of work under this Agreement, The Home Depot will maintain in effect such bond, or a similar replacement bond, in an amount sufficient to cover the work to be performed under this Agreement.

**Lien Waiver** : If Customer makes all payments as required under this Agreement, Home Depot hereby waives its right to file a mechanics and/or materialmen's lien and will protect Customer's property from such lien filed by any person in connection with goods and/or services provided pursuant to this Agreement.

**Commercial General Liability Insurance (CGL)** : The Home Depot carries Commercial General Liability Insurance written through Marsh USA, Inc. You may call Marsh USA, Inc. at 800-365-7335 to check The Home Depot's insurance coverage.

**Workers' Compensation Insurance** : The Home Depot carries workers' compensation insurance for all employees.

**Note About Extra Work and Change Orders:** Extra work and Change Orders become part of the contract once the Change Order is prepared in writing and signed by the parties prior to the commencement of any work covered by the Change Order. The Change Order must describe the scope of the extra work or change, the cost to be added or subtracted from the Agreement, and the effect the Change Order will have on the schedule of progress payments. Any changes to the installation, including but not limited to changes necessitated by undisclosed, unidentified or unforeseen conditions on the site, are subject to a Change Order signed by Customer and The Home Depot and any additional products or services included in such Change Order will be paid for in full before any such change is made. Neither The Home Depot nor Authorized Service Provider has any obligation to attempt to remediate any such conditions and may immediately discontinue the installation or ask for a Change Order. Customer may not require The Home Depot or Authorized Service Provide to perform extra or change-order work without providing written authorization prior to the commencement of any work covered by the Change Order. The Home Depot's failure to comply with the requirements of this paragraph will not preclude the recovery of compensation for work performed based upon legal or equitable remedies designed to prevent unjust enrichment.

**List Of Documents To Be Incorporated Into The Contract:** This "Agreement" consists of the Home Improvement Agreement, the Terms and Conditions, the California Supplement, any and all Invoices, the Notice of Cancellation form, and any documents, drawings or Change Orders referenced in any part of this Agreement.

## **NOTICE OF CANCELLATION**

You may CANCEL this transaction, without any Penalty or Obligation, within THREE (3) BUSINESS DAYS from the date of Your transaction.

If You cancel, any property traded in, any payments made by You under the contract or sale, and any negotiable instrument executed by You will be returned within TEN (10) BUSINESS DAYS following receipt by the seller of Your Cancellation Notice, and any security interest arising out of the transaction will be canceled.

If You cancel, You must make available to the seller at Your residence, in substantially as good condition as when received, any goods delivered to You under this contract or sale, or You may, if You wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk.

If You do make the goods available to the seller and the seller does not pick them up within TWENTY (20) CALENDAR DAYS of the date of Your Notice of Cancellation, You may retain or dispose of the goods without any further obligation. If You fail to make the goods available to the seller, or if You agree to return the goods to the seller and fail to do so, then You remain liable for performance of all obligations under the contract.

I HEREBY CANCEL THIS TRANSACTION.

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(Date)

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(Buyer's Signature)

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(Buyer's printed name)



## **NOTICE OF CANCELLATION**

You may CANCEL this transaction, without any Penalty or Obligation, within THREE (3) BUSINESS DAYS from the date of Your transaction.

If You cancel, any property traded in, any payments made by You under the contract or sale, and any negotiable instrument executed by You will be returned within TEN (10) BUSINESS DAYS following receipt by the seller of Your Cancellation Notice, and any security interest arising out of the transaction will be canceled.

If You cancel, You must make available to the seller at Your residence, in substantially as good condition as when received, any goods delivered to You under this contract or sale, or You may, if You wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk.

If You do make the goods available to the seller and the seller does not pick them up within TWENTY (20) CALENDAR DAYS of the date of Your Notice of Cancellation, You may retain or dispose of the goods without any further obligation. If You fail to make the goods available to the seller, or if You agree to return the goods to the seller and fail to do so, then You remain liable for performance of all obligations under the contract.

I HEREBY CANCEL THIS TRANSACTION.

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(Date)

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(Buyer's Signature)

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(Buyer's printed name)

## **STATE OF EMERGENCY NOTICE OF CANCELLATION**

You may CANCEL this transaction, without any Penalty or Obligation, within SEVEN (7) BUSINESS DAYS from the date of Your transaction.

If You cancel, any property traded in, any payments made by You under the contract or sale, and any negotiable instrument executed by You will be returned within TEN (10) BUSINESS DAYS following receipt by the seller of Your Cancellation Notice, and any security interest arising out of the transaction will be canceled.

If You cancel, You must make available to the seller at Your residence, in substantially as good condition as when received, any goods delivered to You under this contract or sale, or You may, if You wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk.

If You do make the goods available to the seller and the seller does not pick them up within TWENTY (20) CALENDAR DAYS of the date of Your Notice of Cancellation, You may retain or dispose of the goods without any further obligation. If You fail to make the goods available to the seller, or if You agree to return the goods to the seller and fail to do so, then You remain liable for performance of all obligations under the contract.

I HEREBY CANCEL THIS TRANSACTION.

\_\_\_\_\_

(Date)

\_\_\_\_\_

(Buyer's Signature)

\_\_\_\_\_

(Buyer's printed name)

## **STATE OF EMERGENCY NOTICE OF CANCELLATION**

You may CANCEL this transaction, without any Penalty or Obligation, within SEVEN (7) BUSINESS DAYS from the date of Your transaction.

If You cancel, any property traded in, any payments made by You under the contract or sale, and any negotiable instrument executed by You will be returned within TEN (10) BUSINESS DAYS following receipt by the seller of Your Cancellation Notice, and any security interest arising out of the transaction will be canceled.

If You cancel, You must make available to the seller at Your residence, in substantially as good condition as when received, any goods delivered to You under this contract or sale, or You may, if You wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk.

If You do make the goods available to the seller and the seller does not pick them up within TWENTY (20) CALENDAR DAYS of the date of Your Notice of Cancellation, You may retain or dispose of the goods without any further obligation. If You fail to make the goods available to the seller, or if You agree to return the goods to the seller and fail to do so, then You remain liable for performance of all obligations under the contract.

I HEREBY CANCEL THIS TRANSACTION.

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(Date)

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(Buyer's Signature)

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(Buyer's printed name)

**The following Scope-of-Work applies to Toilet Installation purchases:**

**Scope of Work**

**BASIC INSTALLATION INCLUDES:**

- \* REMOVING AND HAULING AWAY OF OLD TOILET
- \* INSTALLING NEW CUSTOMER SUPPLIED TOILET
- \* ATTACH PROVIDED FLANGE BOLTS, WAX RING AND SUPPLY LINE
- \* TESTING NEW TOILET AND CLEANING UP DEBRIS
- \* EXCLUDES SPECIALIZED TYPES LIKE ONES REQUIRING ELECTRICAL
- \* PRICING OF INSTALLATION SUBJECT TO CHANGE
- \* DELIVERY WITHIN 30 MILE RADIUS OF STORE

**UNLESS STATED ABOVE THIS INSTALLATION DOES NOT INCLUDE:**

DRILLING OR CUTTING TO ACCOMMODATE INSTALL OF NEW FIXTURE  
ANY PLUMBING WORKS INSIDE WALLS OR REPAIRS TO EXISTING PLUMBING FOR AGE,  
DIFFERENT SIZE, LOCATION OR CONFIGURATION  
MOVING ANGLE STOPS OR DRAINS

**SPECIAL NOTES:**

- \* IN SOME INSTANCES, EXISTING PLUMBING, FLANGES, SUPPLY VALVES, ETC. MAY REQUIRE REPAIR OR UPGRADE TO BE FUNCTIONAL AND CODE COMPLIANT. WE WILL DISCUSS OPTIONS AND POSSIBLE ADDITIONAL CHARGES WITH YOU IF THIS OCCURS.
- \* PERMIT FEES VARY BY JURISDICTION AND SCOPE OF WORK. IF A PERMIT IS REQUIRED, THE INSTALLER WILL REVIEW THE FINAL COST OF THE PERMIT AND ADMINISTRATIVE FEES WITH THE CUSTOMER PRIOR TO THE FINAL INSTALLATION.
- \* PROVIDER NOT RESPONSIBLE FOR ANY ELECTRICAL MODIFICATIONS. RECONNECT TO EXISTING ELECTRICAL SUPPLY ONLY.

**The following Scope-of-Work applies to Faucet Installation purchases:**

**Scope of Work**

**BASIC INSTALLATION INCLUDES:**

- \* REMOVING AND HAULING AWAY OF OLD FAUCET
- \* INSTALLING NEW CUSTOMER SUPPLIED FAUCET
- \* ATTACHING NEW SUPPLY LINES
- \* TESTING NEW FAUCET AND CLEANING UP DEBRIS
- \* FAUCET MUST MATCH THE NUMBER OF EXISTING OPENINGS
- \* PRICING OF INSTALLATION SUBJECT TO CHANGE
- \* INSTALLER TRAVEL WITHIN 30 MILES OF STORE

**UNLESS STATED ABOVE THIS INSTALLATION DOES NOT INCLUDE:**

DRILLING OR CUTTING OF KITCHEN COUNTERTOP TO ACCOMMODATE INSTALL OF NEW FIXTURE  
ANY PLUMBING WORKS INSIDE WALLS OR REPAIRS TO EXISTING PLUMBING FOR AGE,  
DIFFERENT SIZE, LOCATION OR CONFIGURATION  
MOVING ANGLE STOPS OR DRAINS  
TUB AND SHOWER FAUCET

**SPECIAL NOTES:**

- \* IN SOME INSTANCES, EXISTING PLUMBING, FLANGES, SUPPLY VALVES, ETC. MAY REQUIRE REPAIR OR UPGRADE TO BE FUNCTIONAL AND CODE COMPLIANT. WE WILL DISCUSS OPTIONS AND POSSIBLE ADDITIONAL CHARGES WITH YOU IF THIS OCCURS.
- \* PERMIT FEES VARY BY JURISDICTION AND SCOPE OF WORK. IF A PERMIT IS REQUIRED, THE INSTALLER WILL REVIEW THE FINAL COST OF THE PERMIT AND ADMINISTRATIVE FEES WITH THE CUSTOMER PRIOR TO THE FINAL INSTALLATION.
- \* PROVIDER NOT RESPONSIBLE FOR ANY ELECTRICAL MODIFICATIONS. RECONNECT TO EXISTING ELECTRICAL SUPPLY ONLY.

**The following Scope-of-Work applies to Garbage Disposal Installation purchases:**

**Scope of Work**

**BASIC INSTALLATION INCLUDES:**

- \* REMOVING AND HAULING AWAY OLD GARBAGE DISPOSAL
- \* INSTALLING NEW CUSTOMER SUPPLIED GARBAGE DISPOSAL
- \* CONNECTING EXISTING PLUMBING AND ELECTRICAL SUPPLY
- \* TESTING NEW GARBAGE DISPOSAL AND CLEANING UP DEBRIS
- \* INSTALL FOR REPLACEMENT GARBAGE DISPOSALS ONLY
- \* PRICING OF INSTALLATION SUBJECT TO CHANGE
- \* INSTALLER TRAVEL WITHIN 30 MILES OF STORE

**UNLESS STATED ABOVE THIS INSTALLATION DOES NOT INCLUDE:**

DRILLING OR CUTTING OF KITCHEN COUNTERTOP TO ACCOMMODATE INSTALL OF NEW FIXTURE  
ANY PLUMBING WORKS INSIDE WALLS OR REPAIRS TO EXISTING PLUMBING FOR AGE,  
DIFFERENT SIZE, LOCATION OR CONFIGURATION  
MOVING ANGLE STOPS OR DRAINS

**SPECIAL NOTES:**

- \* IN SOME INSTANCES, EXISTING PLUMBING, FLANGES, SUPPLY VALVES, ETC. MAY REQUIRE REPAIR OR UPGRADE TO BE FUNCTIONAL AND CODE COMPLIANT. WE WILL DISCUSS OPTIONS AND POSSIBLE ADDITIONAL CHARGES WITH YOU IF THIS OCCURS.
- \* PERMIT FEES VARY BY JURISDICTION AND SCOPE OF WORK. IF A PERMIT IS REQUIRED, THE INSTALLER WILL REVIEW THE FINAL COST OF THE PERMIT AND ADMINISTRATIVE FEES WITH THE CUSTOMER PRIOR TO THE FINAL INSTALLATION.
- \* PROVIDER NOT RESPONSIBLE FOR ANY ELECTRICAL MODIFICATIONS.

## The following Scope-of-Work applies to Garage Door Opener Installation purchases:

### Scope of Work

#### **BASIC INSTALLATION INCLUDES:**

- \* REMOVING AND HAULING AWAY OLD GARAGE DOOR OPENER
- \* INSTALLING NEW CUSTOMER SUPPLIED GARAGE DOOR OPENER
- \* INSTALLING NEW MOTION SENSORS
- \* TESTING NEW GARAGE DOOR OPENER AND CLEANING UP DEBRIS
- \* PRICE INCLUDES INSTALL FOR GARAGE DOORS UP TO 8 FT. TALL
- \* PRICING OF INSTALLATION SUBJECT TO CHANGE
- \* CUSTOMER TO PURCHASE AND TAKE HOME GARAGE DOOR OPENER(S) AND ANY RAIL EXTENSIONS AND/OR ACCESSORIES THAT ARE DESIRED
- \* INSTALLER TRAVEL WITHIN 30 MILES OF STORE
- \* STANDARD INSTALL OF NEW OPENER BOXED COMPONENTS (AS REQUIRED BY MANUFACTURER'S SPECIFICATIONS)
- \* INSTALL FOR GARAGE DOORS UP TO 8 FEET TALL IN GARAGES WITH CEILING HEIGHT UP TO 11 FEET USING CUSTOMER PROVIDED EXTENSION KIT IF NEEDED
- \* PROPER REINFORCEMENT OF TOP SECTION ON EXISTING GARAGE DOOR PER MANUFACTURER SPECIFICATIONS
- \* PLUG UNIT INTO EXISTING CODE APPROVED, GROUNDED OUTLET WITHIN 3' OF OPENER
- \* INSTALL LIGHT BULBS (PROVIDED BY CUSTOMER) IN GDO UNIT
- \* SET OPENER LIMITS AND PROGRAM ALL APPLICABLE REMOTE CONTROL DEVICES (EXCLUDING HOMELINK AND CAR2U AND BLUETOOTH)
- \* GARAGE DOOR INSPECTION INCLUDES ADJUSTING DOOR SPRING SYSTEM FOR PROPER OPERATION AND ADJUSTMENTS AND LUBRICATION OF EXISTING DOOR

#### **UNLESS STATED ABOVE THIS INSTALLATION DOES NOT INCLUDE:**

- \* ANY ELECTRICAL WORK (OTHER THAN CONTENTS OF PACKAGED OPENER)
- \* COMPLETE TRACK REPLACEMENT
- \* REPAIR OF GARAGE DOOR SECTION ON SITE
- \* STRUCTURAL MODIFICATIONS MUST BE APPROVED BY REGIONAL SERVICES MANAGER OR INSTALL MERCHANT
- \* PROGRAMMING OF DEVICES PERMANENTLY MOUNTED IN AUTOMOBILE (IE. HOMELINK OR CAR2U)
- \* ADDITIONAL LABOR AND HARDWARE (SPRING SYSTEMS, PULLEYS)
- \* PROVIDE AND REPLACE NEW GARAGE DOOR SECTIONS (REPLACEMENT SECTIONS MAY NOT BE AVAILABLE AS MANUFACTURERS CONTINUALLY MODIFY THEIR PRODUCT OFFERING)

#### **SPECIAL NOTES:**

- \* INSTALLER WILL CONTACT CUSTOMER WITHIN 1 BUSINESS DAY TO CONFIRM THE ORDER
- \* INSTALLER WILL CONTACT CUSTOMER TO DISCUSS JOBSITE CONDITIONS, INCLUDING EXISTING DOOR MEASUREMENTS, TYPE AND CONDITION OF DOOR, HEADROOM AND ELECTRICAL REQUIRMENTS, ETC.
- \* FOR COMPLETE INSTALLATION, THERE MUST BE AN APPROVED 110 VOLT ELECTRICAL OUTLET WITHIN 3' OF THE OPENER
- \* IF NO OUTLET IS IN PLACE, BUT POWER IS AVAILABLE THROUGH AN EXTENSION CORD, THE INSTALLER WILL USE IT TO TEST AND ADJUST THE OPENER. BUT, THE INSTALLER WILL NOT LEAVE THE EXTENSION CORD IN PLACE
- \* DANGEROUS WEATHER CONDITIONS MAY CAUSE THE INSTALLATION TO BE RESCHEDULED
- \* ONLY THE INSTALLER CAN SCHEDULE AN INSTALLATION DATE
- \* HOME DEPOT WILL ONLY INSTALL GARAGE DOOR OPENERS IN RESIDENTIAL BUILDINGS
- \* AN ADULT OVER 18 YEARS OF AGE WITH THE AUTHORITY TO MAKE DECISIONS ABOUT YOUR INSTALLATION MUST BE PRESENT DURING THE INSPECTION (WHEN APPLICABLE), DELIVERY AND INSTALLATION
- \* REQUEST CUSTOMER SIGNATURE ON JOB COMPLETION CERTIFICATE

**The following Scope-of-Work applies to Thermostat Single Unit Installation purchases:**

### **Scope of Work**

#### **BASIC INSTALLATION INCLUDES:**

- \* INSTALLING NEW CUSTOMER SUPPLIED THERMOSTAT
- \* COMPLEMENTARY VISUAL HVAC INSPECTION
- \* TESTING NEW THERMOSTAT FOR PROPER FUNCTIONALITY
- \* INSTRUCT ON PROPER USE OF THERMOSTAT
- \* PROGRAMMING TO CUSTOMERS PREFERENCES
- \* PRICING OF INSTALLATION SUBJECT TO CHANGE
- \* JOBSITE INSPECTION TO VERIFY LOCATION AND ABILITY TO INSTALL THERMOSTAT INTO HOME
- \* REMOVE AND RECYCLE OLD THERMOSTAT
- \* INSTALL THERMOSTAT (CUSTOMER PROVIDES THERMOSTAT PURCHASED FROM HOME DEPOT)
- \* CONNECT THERMOSTAT TO WI-FI NETWORK
- \* AC OR HEATING SYSTEM INSPECTION (SEE MAINTENANCE CONTRACT FOR LIST OF WHAT IS INCLUDED IN THE SYSTEM INSPECTION)
- \* CONFIGURE HVAC SYSTEM TO WORK WITH INSTALLED THERMOSTAT
- \* FINAL CLEAN UP OF ALL DEBRIS RELATED TO INSTALLATION
- \* FINAL INSPECTION WITH CUSTOMER INCLUDING INSTRUCTIONS ON CARE OF PRODUCT TO ENSURE PROPER OPERATION

#### **UNLESS STATED ABOVE THIS INSTALLATION DOES NOT INCLUDE:**

- \* DRYWALL REPAIR
- \* REPAIR TO WALL COVERING (TILE OR PAINT) THAT MIGHT OCCUR IN REMOVING OLD UNIT OR FROM EXISTING DAMAGE
- \* RUN A NEW WIRE FROM SYSTEM TO THERMOSTAT
- \* ADD HARNESS (WIRE SAVER UNIT)
- \* INSTALL BEAUTY PLATE (IF COMPATIBLE) BEHIND NEW THERMOSTAT, IF NEEDED, OVER WALL COVERING DISTURBANCE
- \* REPAIR OPEN OR SHORTED WIRING
- \* RELOCATE THERMOSTAT TO NEW LOCATION
- \* REPAIR OR MAINTENANCE TO AC OR HEATING SYSTEM SUCH AS PARTS, REFRIGERANT, FILTERS, ETC.

#### **SPECIAL NOTES:**

- \* AN ADULT OVER 18 YEARS OF AGE WITH THE AUTHORITY TO MAKE DECISIONS ABOUT YOUR INSTALLATION MUST BE PRESENT DURING THE INSPECTION (WHEN APPLICABLE), DELIVERY AND INSTALLATION
- \* THE WORK AREA TEMPERATURE MUST BE WITHIN 60-80 DEGREES FAHRENHEIT
- \* INSTALLATION TIMES VARY DEPENDING ON THE SIZE AND SCOPE OF THE PROJECT
- \* IT MAY BE NOISY DURING YOUR INSTALLATION



**The following Scope-of-Work applies to Thermostat Multi-Unit Installation purchases:**

**Scope of Work**

**BASIC INSTALLATION INCLUDES:**

- \* INSTALLING TWO NEW CUSTOMER SUPPLIED THERMOSTATS
- \* COMPLEMENTARY VISUAL HVAC INSPECTION
- \* TESTING NEW THERMOSTATS FOR PROPER FUNCTIONALITY
- \* INSTRUCT ON PROPER USE OF THERMOSTATS
- \* PROGRAMMING TO CUSTOMERS PREFERENCES
- \* PRICING OF INSTALLATION SUBJECT TO CHANGE
- \* JOBSITE INSPECTION TO VERIFY LOCATION AND ABILITY TO INSTALL THERMOSTAT INTO HOME
- \* REMOVE AND RECYCLE OLD THERMOSTAT
- \* INSTALL THERMOSTAT (CUSTOMER PROVIDES THERMOSTAT PURCHASED FROM HOME DEPOT)
- \* CONNECT THERMOSTAT TO WI-FI NETWORK
- \* AC OR HEATING SYSTEM INSPECTION (SEE MAINTENANCE CONTRACT FOR LIST OF WHAT IS INCLUDED IN THE SYSTEM INSPECTION)
- \* CONFIGURE HVAC SYSTEM TO WORK WITH INSTALLED THERMOSTAT
- \* FINAL CLEAN UP OF ALL DEBRIS RELATED TO INSTALLATION
- \* FINAL INSPECTION WITH CUSTOMER INCLUDING INSTRUCTIONS ON CARE OF PRODUCT TO ENSURE PROPER OPERATION

**UNLESS STATED ABOVE THIS INSTALLATION DOES NOT INCLUDE:**

- \* DRYWALL REPAIR
- \* REPAIR TO WALL COVERING (TILE OR PAINT) THAT MIGHT OCCUR IN REMOVING OLD UNIT OR FROM EXISTING DAMAGE
- \* RUN A NEW WIRE FROM SYSTEM TO THERMOSTAT
- \* ADD HARNESS (WIRE SAVER UNIT)
- \* INSTALL BEAUTY PLATE (IF COMPATIBLE) BEHIND NEW THERMOSTAT, IF NEEDED, OVER WALL COVERING DISTURBANCE
- \* REPAIR OPEN OR SHORTED WIRING
- \* RELOCATE THERMOSTAT TO NEW LOCATION
- REPAIR OR MAINTENANCE TO AC OR HEATING SYSTEM SUCH AS PARTS, REFRIGERANT, FILTERS, ETC.

**SPECIAL NOTES:**

- \* AN ADULT OVER 18 YEARS OF AGE WITH THE AUTHORITY TO MAKE DECISIONS ABOUT YOUR INSTALLATION MUST BE PRESENT DURING THE INSPECTION (WHEN APPLICABLE), DELIVERY AND INSTALLATION
- \* THE WORK AREA TEMPERATURE MUST BE WITHIN 60-80 DEGREES FAHRENHEIT
- \* INSTALLATION TIMES VARY DEPENDING ON THE SIZE AND SCOPE OF THE PROJECT
- \* IT MAY BE NOISY DURING YOUR INSTALLATION

## **The following Scope-of-Work applies to Security Door Installation purchases:**

### **Scope of Work**

#### **BASIC INSTALLATION INCLUDES:**

- \* PRE-INSTALLATION AND JOBSITE MEASURE AVAILABLE FOR AN ADDITIONAL CHARGE
- \* DELIVERY WITHIN 30 MILE RADIUS OF STORE
- \* HIGH RISH CONDO ELEVATOR, RESTRICTED AREA, CARRY UP OR WALK-UP INCLUDED
- \* REMOVE AND HAUL AWAY EXISTING DOOR UNIT
- \* INSTALLER TO PROVIDE NECESSARY FASTENERS, SHIMS AND CAULKING
- \* INSTALL EXISTING OR NEW CUSTOMER PROVIDED DEADBOLT, LOCKSET AND KICK PLATE (IF APPLICABLE) ON NEW DOOR
- \* FOR BASIC SECURITY DOOR: INSTALL DOOR SEAL KIT TO PROPERLY SEAL DOOR (DOOR SEAL KIT SOLD SEPARATELY)
- \* INSTALL THRESHOLD EXTENSION TO PROPERLY SEAL DOOR (CUSTOMER PROVIDED)
- \* ADJUST DOOR TO ENSURE PROPER OPERATION
- \* DRILL HOLE IN JAMB FOR ALARM WIRING IN SAME LOCATION AS EXISTING DOOR
- \* INCLUDE NON-COLORED STUCCO PATCH UP TO 4" FROM JAMB AFTER EXTERIOR MOULDING IS INSTALLED, WHEN APPLICABLE
- \* FINAL CLEAN UP OF ALL DEBRIS RELATED TO INSTALLATION
- \* FINAL INSPECTION WITH CUSTOMER INCLUDING INSTRUCTIONS ON
- \* BASIC SECURITY DOOR UP TO 48X98

#### **UNLESS STATED ABOVE THIS INSTALLATION DOES NOT INCLUDE:**

REPAIR CARPENTRY TO EXISTING OPENING

STUCCO PATCH GREATER THAN 4", PAINT AND STAINING

DISCONNECT AND RECONNECT OF SECURITY SYSTEMS/WIRING

#### **SPECIAL NOTES:**

- \* IT MAY BE NOISY DURING YOUR INSTALLATION
- \* THE INSTALLER WILL BROOM CLEAN THE IMMEDIATE WORK AREA BEFORE COMPLETING THE INSTALLATION. AIRBORNE DUST IN OTHER PARTS OF THE HOME IS A NATURAL OCCURRENCE AND IS THE RESPONSIBILITY OF THE CUSTOMER.
- \* AN ADULT OVER 18 YEARS OF AGE WITH THE AUTHORITY TO MAKE DECISIONS ABOUT YOUR INSTALLATION MUST BE PRESENT DURING THE

**The following Scope-of-Work applies to Single - Barn Door Installation purchases:**

## **Scope of Work**

### **BASIC INSTALLATION INCLUDES:**

- \* PRE-INSTALLATION JOBSITE INSPECTION
- \* DELIVERY WITHIN 30 MILE RADIUS OF STORE
- \* REMOVE AND HAUL AWAY EXISTING DOOR UNIT
- \* INSTALL NEW BARN DOOR INTERIOR DOOR UNIT AND HARDWARE
- \* INSTALL EXISTING OR NEW CUSTOMER PROVIDED DEADBOLT, LOCKSET AND KICK PLATE (IF APPLICABLE) ON NEW DOOR
- \* ADJUST DOOR TO ENSURE PROPER OPERATION
- \* FINAL CLEAN UP OF ALL DEBRIS RELATED TO INSTALLATION
- \* FINAL INSPECTION WITH CUSTOMER INCLUDING INSTRUCTIONS ON CARE OF PRODUCT TO ENSURE PROPER OPERATION
- \* HIGH RISE CONDO ELEVATOR, RESTRICTED AREA, CARRY UP OR WALK-UP INCLUDED
- \* INSTALLATION OF UN-ASSEMBLED BARN DOORS INCLUDED (APPLIES TO DOORS ARRIVING IN SEVERAL PIECES- INSTALLER WILL ASSEMBLE RAILING SYSTEM WITH NO CUSTOM LABOR CHARGES)

### **UNLESS STATED ABOVE THIS INSTALLATION DOES NOT INCLUDE:**

INSTALL DOORS OVER 74X98  
REPAIR AND REPLACE CARPENTRY TO EXISTING OPENING  
STUCCO PATCH GREATER THAN 4", PAINT AND STAINING  
PLASTER, DRYWALL OR SIDING WORK  
DISCONNECT AND RECONNECT OF SECURITY SYSTEMS/WIRING  
PAINTING OR STAINING  
DRILLING INTO TILE FOR FLOOR GUIDES

### **SPECIAL NOTES:**

- \* IT MAY BE NOISY DURING YOUR INSTALLATION
- \* THE INSTALLER WILL BROOM CLEAN THE IMMEDIATE WORK AREA BEFORE COMPLETING THE INSTALLATION. AIRBORNE DUST IN OTHER PARTS OF THE HOME IS A NATURAL OCCURRENCE AND IS THE RESPONSIBILITY OF THE CUSTOMER.
- \* AN ADULT OVER 18 YEARS OF AGE WITH THE AUTHORITY TO MAKE DECISIONS ABOUT YOUR INSTALLATION MUST BE PRESENT DURING THE INSPECTION (WHEN APPLICABLE), DELIVERY AND INSTALLATION

**The following Scope-of-Work applies to Double - Barn Door Installation purchases:**

## **Scope of Work**

### **BASIC INSTALLATION INCLUDES:**

- \* PRE-INSTALLATION JOBSITE INSPECTION
- \* DELIVERY WITHIN 30 MILE RADIUS OF STORE
- \* REMOVE AND HAUL AWAY EXISTING DOOR UNIT
- \* INSTALL NEW BARN DOOR INTERIOR DOOR UNIT AND HARDWARE
- \* INSTALL EXISTING OR NEW CUSTOMER PROVIDED DEADBOLT, LOCKSET AND KICK PLATE (IF APPLICABLE) ON NEW DOOR
- \* ADJUST DOOR TO ENSURE PROPER OPERATION
- \* FINAL CLEAN UP OF ALL DEBRIS RELATED TO INSTALLATION
- \* FINAL INSPECTION WITH CUSTOMER INCLUDING INSTRUCTIONS ON CARE OF PRODUCT TO ENSURE PROPER OPERATION
- \* HIGH RISE CONDO ELEVATOR, RESTRICTED AREA, CARRY UP OR WALK-UP INCLUDED
- \* INSTALLATION OF UN-ASSEMBLED BARN DOORS INCLUDED (APPLIES TO DOORS ARRIVING IN SEVERAL PIECES- INSTALLER WILL ASSEMBLE RAILING SYSTEM WITH NO CUSTOM LABOR CHARGES)

### **UNLESS STATED ABOVE THIS INSTALLATION DOES NOT INCLUDE:**

INSTALL DOORS OVER 74X98  
REPAIR AND REPLACE CARPENTRY TO EXISTING OPENING  
STUCCO PATCH GREATER THAN 4", PAINT AND STAINING  
PLASTER, DRYWALL OR SIDING WORK  
DISCONNECT AND RECONNECT OF SECURITY SYSTEMS/WIRING  
PAINTING OR STAINING  
DRILLING INTO TILE FOR FLOOR GUIDES

### **SPECIAL NOTES:**

- \* IT MAY BE NOISY DURING YOUR INSTALLATION
- \* THE INSTALLER WILL BROOM CLEAN THE IMMEDIATE WORK AREA BEFORE COMPLETING THE INSTALLATION. AIRBORNE DUST IN OTHER PARTS OF THE HOME IS A NATURAL OCCURRENCE AND IS THE RESPONSIBILITY OF THE CUSTOMER.
- \* AN ADULT OVER 18 YEARS OF AGE WITH THE AUTHORITY TO MAKE DECISIONS ABOUT YOUR INSTALLATION MUST BE PRESENT DURING THE
- \* IT MAY BE NOISY DURING YOUR INSTALLATION

**The following Scope-of-Work applies to Grills & Outdoor Furniture Assembly purchases:**

## **Scope of Work**

### **BASIC ASSEMBLY INCLUDES:**

- \* PROFESSIONAL IN HOME ASSEMBLY OF HOME DEPOT PRODUCT
- \* PRODUCT LOCATED IN ACCESSIBLE AREA SUCH AS DECK OR PATIO
- \* IN-HOME ASSEMBLY OF GRILL OR OUTDOOR FURNITURE TO MANUFACTURER'S INSTRUCTIONS
- \* CLEAN UP OF JOB SITE INCLUDING REMOVAL OF PACKING MATERIAL TO ONSITE LOCATION
- \* HAUL AWAY OF OLD UNIT AVAILABLE FOR ADDITIONAL CHARGE
- \* OUR PROFESSIONALS WILL NOT CONNECT UNIT TO GAS SUPPLY LINE
- \* ASSEMBLER TRAVEL WITHIN 30 MILES OF STORE

### **UNLESS STATED ABOVE THIS ASSEMBLY DOES NOT INCLUDE:**

DELIVERY OVER 51 MILES FROM LOCAL STORE  
REMOVE OR ALTER OBSTRUCTIONS (EX. HVAC UNITS, GAS, WATER, ELECTRICAL LINES, ETC.)  
HOOK UP OF GRILL TO A NATURAL GAS SOURCE

### **SPECIAL NOTES:**

- \* AN ADULT OVER 18 YEARS OF AGE WITH THE AUTHORITY TO MAKE DECISIONS ABOUT YOUR ASSEMBLY MUST BE PRESENT DURING THE INSPECTION (WHEN APPLICABLE), DELIVERY AND ASSEMBLY
- \* CUSTOMER WILL BE CONTACTED WITHIN 24 HRS (BUSINESS DAYS) TO SCHEDULE ASSEMBLY

**The following Scope-of-Work applies to Window AC Unit Installation purchases:**

## **Scope of Work**

### **BASIC INSTALLATION INCLUDES:**

- \* INSTALLATION OF ONE APPLIANCE WITHIN 30 MILES OF THE STORE
- \* INSTALL INCLUDES DELIVERY TO 1ST FLOOR OR UP ELEVATOR
- \* UNPACK, INSPECT AND PREP APPLIANCE FOR INSTALLATION
- \* ENSURING DRAIN PLUG IS REMOVED, IF NECESSARY
- \* TEST ELECTRICAL SERVICE
- \* INSTALL ALL KNOBS, CONTROLS, FILTERS AND ACCESSORY COVERS AS NECESSARY
- \* INSTALL PROVIDED FILLER BOARDS AND PERFORM MINOR MODIFICATIONS TO WINDOW SILL OR WINDOW TO ENSURE THE UNIT IS ADEQUATELY SUPPORTED
- \* INSTALL SUPPORT PLATFORM AS REQUIRED
- \* ENSURE UPPER SASH IS PROPERLY SECURED TO PREVENT WINDOW FROM BEING OPENED FROM OUTSIDE
- \* MEASURE WINDOW OPENING TO ENSURE NEW AC IS CORRECT SIZE AND TYPE
- \* PROVIDE AND INSTALL ANY ADDITIONAL CAULKING OR SEALANT TO ENSURE AC IS WEATHER-TIGHT
- \* TEST AC BY ACTIVATING AND MONITORING THE COMPRESSOR AT ALL SETTINGS, THE FAN AT ALL SPEEDS, ALL ACCESSORIES (LOUVERS, DIRECTIONAL AIR CONTROLS)
- \* REMOVE AND HAUL AWAY OLD WINDOW AC UNIT

### **UNLESS STATED ABOVE THIS INSTALLATION DOES NOT INCLUDE:**

IN-WALL UNITS  
INSTALLING 120 OR 230 VOLT OUTLET  
OVER 160 POUNDS  
MODIFYING WINDOW SILL FOR INSTALLATION  
STORE PICK-UP AND DELIVERY  
DUCTING/VENTING MODIFICATION  
ELECTRICAL WORK  
MOBILE HOME INSTALLATION  
REMOVE/REPLACE INTERIOR OR EXTERIOR DOORS  
TOUCH UP PAINTING, RE-STAINING, SANDING, ETC.

**The following Scope-of-Work applies to Sheds Assembly purchases:**

**Scope of Work**

**BASIC ASSEMBLY INCLUDES:**

- In-Home shed assembly to manufacturer's specifications
- Consolidation of packing material and debris to place where you like
- Answering any maintenance related questions
- One year labor warranty
- Rescheduling in case of rain or temperatures below 40 degrees

**What you must have completed before the assembly team arrives:**

- If you currently have a base, it must be level and constructed of either wood or concrete.
- Ensure a clearance area around Shed location of at least 3' in each direction and there is ample space to unpackage the shed.
- Ensure all other debris is removed from the area prior to arrival of our technician.
- Adult customer MUST be at job site for the duration of the installation. (Unless previously communicated with GoConfigure.)
- Please arrange for pets and children to be in a separate area during the entire installation process for safety purposes.

**For further General Maintenance directions please refer to your Owner's Manual.**

**Your Shed also comes with a Manufacturer's Warranty outlined in your Owner's Manual.**